

**CITY OF WILLARD
UTILITY BOARD MEETING
SEPTEMBER 18, 2008**

6:00 P.M.

BOARD MEMBERS

DARRELL BIELLIER

DAVE HELTON

JAMES REKUS

KELLY TURNER

GARY WIRTH

MAYOR:

JAMIE SCHOOLCRAFT

**CITY OF WILLARD
UTILITY BOARD
SEPTEMBER 18TH, 2008
6:00 P.M.**

Notice posted on September 17, 2008.

Notice is hereby given that the City of Willard, Utility Board will conduct a meeting at 6:00 p.m. September 18, 2008 at Willard City Hall, 224 West Jackson, Willard Missouri.

The tentative agenda of this meeting includes:

PLEDGE OF ALLEGIANCE

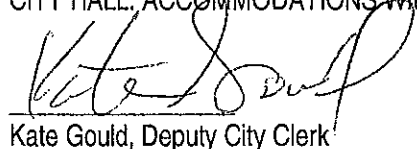
OATH OF OFFICE

1. Call the meeting to order
2. Roll Call
3. Agenda Amendments/Approval of Agenda
4. Introduction by the Mayor
5. Willard Water System
6. Willard Sewer System
7. ADJOURN MEETING

REPRESENTATIVES OF THE NEWS MEDIA MAY OBTAIN COPIES OF THIS NOTICE BY CONTACTING:

Kathy Blakemore or Kate Gould
224 West Jackson
P.O. Box 187
Willard, MO 65781
(417) 742-3033

IF YOU HAVE SPECIAL NEEDS WHICH REQUIRE ACCOMMODATION, PLEASE NOTIFY CITY PERSONNEL AT CITY HALL. ACCOMMODATIONS WILL BE MADE FOR YOUR NEEDS.



Kate Gould, Deputy City Clerk

CITY OF WILLARD
OATH OF OFFICE

I _____, DO HEREBY AFFIRM THAT I WILL SUPPORT THE
CONSITUTION OF THE UNITED STATES AND OF THE STATE OF MISSOURI, THE
PROVISIONS OF ALL LAWS OF THE STATE AFFECTING CITIES OF THIS CLASS, AND
THE ORDINANCES OF THE CITY, AND FAITHFULLY DEMEAN MYSELF WHILE IN
OFFICE. I WILL EXECUTE THE DUTIES OF _____ TO THE
BEST OF MY ABILITY, SO HELP ME GOD.

Willard Utility Board

Gary Wirth (Fire Dept. Representative)

2 year appointment
7875 N. Farm Road 105
Willard, MO 65781
417-693-0501 Cell

Darrell Biellier

2 year appointment
103 Grand Prairie Drive
Willard, MO 65781
417-742-2377 Home

Dave Helton

2 year appointment
106 Ridgeview
Willard, MO 65781
417-830-0461

James Rekus (Meadows Representative)

1 year appointment
6826 W. Farm Road 94
Springfield, MO 65803
417-742-3601 Home

Kelly Turner

1 year appointment
411 Cedar Lane
Willard, MO 65781
417-459-8263

Staff Contact Information

Kate Gould

Deputy City Clerk/Community Relations Officer

Direct Office Line: 742-5305

Cell Phone: 379-5739

commrel@cityofwillard.org

Karen Robson

Chief Financial Officer

Direct Office Line: 742-5301

Cell Phone: 343-0283

cfo@cityofwillard.org

Charlie Jones

Public Works Director

Direct Office Line: 742-5307

Cell Phone: 343-0581

pwd@cityofwillard.org

Randy Brown

Director of Development

Direct Office Line: 742-5308

Cell Phone: 343-0285

develop@cityofwillard.org

This is a printout of Work Orders with the new BigFoot Software that the City of Willard began using a few months ago. Please be aware that this includes work orders that are outside the scope of the Utility Board (Willard water and sewer systems).

Order Number	Completed	Date Rec'd	Received By	Status	Priority	Work Requested	Equipment Name	Date Assigned	Assigned To	Date Completed	Completed By	Location	Action	Code 1	Code 2	Comments	Date Expected	Order Type	Est
71	No	9/10/2008	City Hall	In Progress	High	Gerald Jordan at 807 Barwick came in and said that public works had fixed a leak in his yard several months ago and they had not been back to fix the dirt in his yard or reseed. Would like this issue addressed.		9/10/2008	Public Works		Willard Public Service Area		WO from Maintenance Request	Public Works		Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 9/10/2008@03:54p Original request date/time: 9/10/2008@03:52p	9/17/2008	Grounds Maintenance	0
70	Yes	9/5/2008		Completed	High	[PM] 4" Hydrant (M) Monthly Check (15) Type: New PM Procedure When: Posted: 9/5/2008 [PM]	4" Hydrant (M)	9/5/2008	Mark Gott	9/8/2008	Public Works	Meadows Service Area					9/7/2008	Preventive maintenance	6
69	Yes	8/28/2008	City Hall	Completed	High	Recycling Center -- There are trash bags and trash all over inside of fenced enclosure area, one trash can is over running with trash and bags, please clean up area and put extra can for trash bags -- could community service workers be used for this ?		8/28/2008	Public Works	8/29/2008	Willard Public Service Area		WO from Maintenance Request	Public Works		Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 8/28/2008@02:38p Original request date/time: 8/28/2008@02:37p	8/29/2008	Comment, Complaint, or Qu	0
68	Yes	8/27/2008	City Hall	Completed	High	506 Highway A3 Willard Estate Apartments Verna Haines 742-9822 Smelly water and doesn't have money to buy bottled water/can't even take a bath it smells so bad.		8/28/2008	Public Works	8/28/2008	Willard Public Service Area	Hydrant Flushed	WO from Maintenance Request	Public Works		Requested by: Pat Zimdars Contact info: commrel@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 8/28/2008@02:23p Original request date/time: 8/27/2008@11:18a	8/29/2008	Water Quality	0
67	Yes	8/25/2008	City Hall	Completed	Emergency	Caller request water sample be taken due to discoloration, looks like muddy or rusty water. (Willard Schools) Willard North- Contact Rhonda Bishop		8/25/2008	Public Works	8/25/2008	Willard Public Service Area	Took sample	WO from Maintenance Request	Public Works		Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 8/25/2008@11:12a Original request date/time: 8/25/2008@10:57a		Water	0

66	Yes	8/12/2008	City Hall	Completed	High	Smelly water at 544 N. Robin Hood Mici Wilhite 459-0422	8/14/2008	Public Works	8/15/2008	Public Works	Meadows Public Service Area	Flushed at 8277 Hickory, 480 Robin Hood	WO from Maintenance Request	Public Works	Requested by: Pat Zimdars Contact info: commrel@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 8/14/2008@02:58p Original request date/time: 8/12/2008@04:46p	8/19/2008	Comment, Complaint , or Qu	0
65	Yes	8/13/2008	City Hall	Completed	Low	Please clean around the Recycle Center, especially any glass in the parking lot. Also, some of the seniors are still having trouble opening the doors (sliding doors) on the containers. Please spray more with WD-40 if necessary.	8/14/2008	Public Works	8/22/2008	Public Works	Willard Public Service Area	Done	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 8/14/2008@02:57p Original request date/time: 8/13/2008@01:46p	8/21/2008	Grounds Maintenance	0
63	Yes	8/13/2008	City Hall	Completed	Medium	Resident at 6829 W. Dogwood called in to complain about the quality of the water. Has bad taste and smell. Leaves their laundry smelling bad also. Please flush lines.	8/14/2008	Public Works	8/15/2008	Public Works	Meadows Public Service Area	Flushed at 6830 Dogwood	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 8/14/2008@02:55p Original request date/time: 8/13/2008@03:06p	8/19/2008	Water	0
62	Yes	8/14/2008	City Hall	Completed	High	Please install Straw Bale checks in ditch on west end of Willey st. to prevent sedimentation onto MIO- DOT right of way	8/14/2008	Public Works	9/8/2008	Public Works	Willard Public Service Area	Disregard Charlie Jones	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Stormwater Converted from request to WO: 8/14/2008@02:42p Original request date/time: 8/14/2008@01:38p	8/21/2008	Stormwater	0
61	Yes	8/12/2008	City Hall	Completed	Attention as available	HYDRANT #M052 at 2006 Farm Road 97 approx 2,200 feet south of HWY EE inoperable, needs oil, possible maintenance to allow fully opening for flow test.	8/12/2008	Public Works	8/12/2008	Public Works	Meadows				Steve 8/12/08	8/26/2008		0
60	Yes	8/7/2008	City Hall	Completed	Attention as availab	Rodney Rowden-861-0037, request cost estimate to provide water service to the 2 acre lot located on the southeast corner of Farm Rd.115 & Fm. Rd.94. He does not own the property yet, he is just getting prices for the bank.	8/8/2008	Public Works	8/13/2008	Public Works	Meadows Public Service Area	Called and quoted \$650.00 to set meter pit. Rick House	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 8/11/2008@03:32p Original request date/time: 8/7/2008@03:24p	8/20/2008	Water	0

59	Yes	8/8/2008	City Hall	Completed	Medium	bad smell in water 2263 n farm road 97 please flush lines phone: 831-7412		8/8/2008	Public Works	Meadows Public Service Area	Flushed hydrant @ 1876 FR 97, 2292 FR 97, and 2019 FR 97. Rick House.	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 8/11/2008@03:30p Original request date/time: 8/8/2008@10:43a	8/13/2008	Water Quality	0
58	Yes	8/5/2008	City Hall	Completed	Medium	Lawrence Knepper called, complaining of horrible smell and taste in water @ 6909 w cactus. Said that we flushed lines a couple of weeks ago and it didnt help. Please take appropriate action. Cust. phone:417-865-6355		8/5/2008	Public Works	Meadows Public Service Area	Nearby hydrant flushed. Rick House	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 8/6/2008@07:03a Original request date/time: 8/5/2008@11:52a	8/8/2008	Water Quality	0
57	Yes	8/5/2008	City Hall	Completed	Medium	Fix meter pit on Friday morning at 9:00 a.m. Charlie Jones is scheduled to met Ms. Reid and to fix her meter pit on August 8 so it will not freeze in the winter. Ms. Reid also believes that it is a danger to her cattle.		8/5/2008	Public Works	Lacy Reid Pasture	Fixed pit and lowered lid.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 8/6/2008@07:01a Original request date/time: 8/5/2008@12:07p	8/15/2008	Comment, Complaint, or Qu	0
56	Yes	8/4/2008	City Hall	Completed	High	Driveway where waterline crossed has settled and owner says Public Works fixed one side of driveway now there is hole on the other side of drive		8/5/2008	Public Works	Willard Public Service Area	Placed gravel in driveway.	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 8/6/2008@06:58a Original request date/time: 8/5/2008@04:12p	8/8/2008	Comment, Complaint, or Qu	0
55	Yes	8/6/2008		Completed	High	[PM] 4" Hydrant (M) Monthly Check (5) Type: New PM Procedure When Posted: 8/5/2008 [PM] -	4" Hydrant (M)	8/6/2008	Mark Gott	Meadows Service Area			Public Works		8/8/2008	Preventive maintenance	6
54	Yes	8/4/2008	City Hall	Completed	High	Richard Hime @ 402 covington has brown water coming out of his faucets. Stated that there was recent work done to the water lines near his home. Is concerned this will ruin his ice maker, water heater etc. Please flush lines at this address ASAP		8/4/2008	Public Works	Willard Public Service Area	Hydrant flushed.	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 8/4/2008@03:27p Original request date/time: 8/4/2008@02:33p	8/5/2008	Water Quality	0

53	Yes	7/31/2008	City Hall	Completed	Attention as availab	Stop sign and crosswalk sign at Miller and New Melville - please remove duct tape.		7/31/2008	Public Works	Willard Public Service Area	Done.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/31/2008@09:56a Original request date/time: 7/31/2008@08:31a	8/8/2008	Other (describe below)	0
52	Yes	7/28/2008	City Hall	Completed	Medium	water meter pit repair		7/29/2008	Public Works	300 Bray Drive	Meter pit replaced.	WO from Maintenance Request	Public Works	Requested by: Kathy Blakemore Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/29/2008@12:36p Original request date/time: 7/28/2008@03:11p	8/1/2008	Water	0
51	Yes	7/29/2008	City Hall	Completed	Medium	Street sign is missing on the corner of AB Highway and Jacaranda. Citizen suggested that the sign be put on the South side in order to be seen easier.		7/29/2008	Public Works	Willard Public Service Area	New street sign installed.	WO from Maintenance Request	Public Works	Requested by: Kathy Blakemore Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Traffic Maintenance Converted from request to WO: 7/29/2008@12:35p Original request date/time: 7/29/2008@09:35a	8/1/2008	Traffic Maintenance	0
50	Yes	7/28/2008	City Hall	Completed	Medium	Need stop sign at Hughes and Hughes North East corner of Intersection that goes into Stone Creek Subdivision.		7/28/2008	Public Works	Willard Public Service Area	Installed Stop Sign.	WO from Maintenance Request	Public Works	Requested by: Kathy Blakemore Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Traffic Maintenance Converted from request to WO: 7/28/2008@01:05p Original request date/time: 7/28/2008@01:00p	8/4/2008	Traffic Maintenance	0
49	Yes	7/28/2008	City Hall	Completed	Attention as availab	Trash cans at the recycle center are full of plastic bags. please set out for trash pick up and extra recycle bin needs emptied		7/28/2008	Public Works	Willard Public Service Area	Trash hauled out.	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/28/2008@08:17a Original request date/time: 7/28/2008@08:09a	8/4/2008	Other (describe below)	0

48	Yes	7/25/2008	City Hall	Completed	High	Bad smell/ taste in water @2182 N farm road 89 Please flush lines. 2nd request by customer, Richard Whaley 864-8227		7/25/2008	Public Works	7/28/2008	Public Works	WO from Maintenance Request	Flushed @ Hickory and Spruce. Only hydrant on FR89 south of EE.	Meadows Public Service Area	Willard Public Service Area	Public Works	7/28/2008	Public Works	WO from Maintenance Request	Requested by: Tyler Garrett Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 7/25/2008@02:38p Original request date/time: 7/25/2008@02:37p	7/28/2008	Water Quality	0
47	Yes	7/25/2008	Public Works	Completed	Low	812 ROSS ROAD. HIGH WEEDS IN DITCH NEEDS MOWED. IS THIS THE CITY'S RESPONSIBILITY ? STATED THE CITY USUALLY MOWS THIS.		7/25/2008	Public Works	8/1/2008	Public Works	WO from Maintenance Request		Willard Public Service Area	Willard Public Service Area	Public Works	8/1/2008	Public Works	WO from Maintenance Request	Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/25/2008@11:56a Original request date/time: 7/25/2008@11:29a	7/30/2008	Grounds Maintenance	0
46	Yes	7/24/2008	City Hall	Completed	High	Trash in right-of-way needs picked up at 615 Miller Rd.			Public Works	7/25/2008	Public Works	WO from Maintenance Request	Trash was already picked up when crew arrived. Amy Shell	Willard Public Service Area	Willard Public Service Area	Public Works	7/25/2008	Public Works	WO from Maintenance Request	Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 7/24/2008@04:17p Original request date/time: 7/24/2008@04:16p	7/25/2008	Comment, Complaint, or Qu	0.3
45	Yes	7/24/2008	Public Works	Completed	Medium	Bad Odor in hot water please flush at 6925 Dogwood.	Flush Hydrant (M)	7/24/2008	Public Works	7/25/2008	Public Works	WO from Maintenance Request	Flushed at 6830, 6946 Dogwood. Rick House	Meadows Public Service Area	Meadows Public Service Area	Public Works	7/25/2008	Public Works	WO from Maintenance Request	Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/24/2008@04:16p Original request date/time: 7/24/2008@04:14p	7/25/2008	Water	0
44	Yes	7/24/2008	City Hall	Completed	High	Hughes Rd Storm Siren please cut brush 5ft radius around electric panel so technician can repair unit.		7/24/2008	Public Works	7/31/2008	Public Works	WO from Maintenance Request	6x6 area cleaned out around storm siren, all small trees and brush.	Willard Public Service Area	Willard Public Service Area	Public Works	7/31/2008	Public Works	WO from Maintenance Request	Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/24/2008@04:06p Original request date/time: 7/24/2008@04:06p	7/28/2008	Grounds Maintenance	0

43	Yes	7/24/2008	Public Works	Completed	Medium	Mrs. Knepper at 6909 W. Cactus called to complain about the bad smell and taste in her water. She can be reached at 865-6355. Please flush line.	Flush Hydrant (M)	7/24/2008	Public Works	7/25/2008	Public Works	WO from Maintenance Request	Flushed at corner of Ash / Cactus, flushed frost free hydrant on west end of Cactus. Rick House	Meadows Public Service Area	WO from Maintenance Request	Public Works	Request type: Water Converted from request to WO: 7/24/2008@03:31p Original request date/time: 7/24/2008@03:02p	7/25/2008	Water	0
42	Yes	7/24/2008	Public Works	Completed	High	low water pressure @ 203 meadowlark. please test pressure and call customer back 268-0239		7/24/2008	Public Works	7/24/2008	Public Works	WO from Maintenance Request	Took two readings - 66psi and 64psi, cannot replicate pressure loss. Rick House	Willard Public Service Area	WO from Maintenance Request	Public Works	Request type: Water Quality Converted from request to WO: 7/24/2008@02:26p Original request date/time: 7/24/2008@02:22p	7/28/2008	Water Quality	0
41	Yes	7/23/2008	City Hall	Completed	Medium	Please flush lines for 2182 N Farm road 89. Bad smell in water.		7/23/2008	Public Works	7/24/2008	Public Works	WO from Maintenance Request	Done. Rick House	Meadows Public Service Area	WO from Maintenance Request	Public Works	Request type: Water Quality Converted from request to WO: 7/23/2008@03:03p Original request date/time: 7/23/2008@03:02p	7/25/2008	Water Quality	0
40	Yes	7/23/2008	City Hall	Completed	Medium	816 Barwick, Owner Fred Keiner has had basement flooding problems, was wondering if 3 houses south appears to be street grate that is plugged up. Please check out street drains in the area and clean if necessary		7/23/2008	Public Works	7/28/2008	Public Works	WO from Maintenance Request	No street drains in area.	Willard Public Service Area	WO from Maintenance Request	Public Works	Request type: Stormwater Converted from request to WO: 7/23/2008@12:41p Original request date/time: 7/23/2008@12:08p	7/25/2008	Stormwater	0
37	Yes	7/18/2008	City Hall	Completed	High	Customer at 106 Southview called. Had a plumber come out and do a repair. Broke shut off valve and now the valve won't turn all the way on. Contacted Rick House and he said he would go out and take care of the problem. tlc		7/18/2008	Public Works	7/22/2008	Public Works	WO from Maintenance Request	Shut off valve replaced.	Willard Public Service Area	WO from Maintenance Request	Public Works	Request type: Water Converted from request to WO: 7/18/2008@02:53p Original request date/time: 7/18/2008@02:52p	7/18/2008	Water	0

36	Yes	7/17/2008	City Hall	Completed	Medium	Per the instruction of the Mayor, we need to maintain the "alley" behind homes on the 700 block of Main Street. Complaints from the neighborhoods indicate that there are over grown trees and brush that need to be cleared out. Running the weed eater last week is not sufficient and more needs to be done to bring this up to city code.		7/18/2008	Public Works	7/30/2008	Public Works	700 Main Street	Weeds have been cut and area sprayed with weed killer. Amy Shell	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/18/2008@08:14a Original request date/time: 7/17/2008@05:11p	7/23/2008	Grounds Maintenance	0
35	Yes	7/17/2008	City Hall	Completed	Medium	Please trim branches hanging over privacy fence on west end of parking lot at city hall.		7/17/2008	Public Works	7/21/2008	Public Works	Willard Public Service Area	Completed.	WO from Maintenance Request	Public Works	Requested by: Karen Robson Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/17/2008@04:27p Original request date/time: 7/17/2008@04:25p	7/21/2008	Grounds Maintenance	0
34	Yes	7/17/2008	City Hall	Completed	Attention as available	Owner, Dick Thompson request water service to property, he is currently on a shared well. I gave an approximate quote of \$1100.00 for road bore and installation of meter setter and pit and meter, if cost exceed this amount notify me before work begins 8256 West Hickory Lane		7/17/2008	Public Works	8/8/2008	Public Works	Meadows Public Service Area	Done.	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/17/2008@02:08p Original request date/time: 7/17/2008@02:01p	7/31/2008	Water	0
33	Yes	7/17/2008	City Hall	Completed	Medium	Debbie Foreman at 413 Beam Street stated that there is a problem with her drive way. Public works did some work there and now her drive way is sinking in and it is hard for her to get in and out. Please contact her at 880-5081. tlc		7/17/2008	Public Works	7/17/2008	Public Works	Willard Public Service Area	Filled in ditch with gravel (where waterline is), fixed driveway, smoothed out humps. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/17/2008@11:45a Original request date/time: 7/17/2008@10:56a	7/24/2008	Other (describe below)	0

32	Yes	7/17/2008	City Hall	Completed	High	Carol Stockstill in Villa Park Meadows lives at the NW corner of Woodland/Cedar. She has bad smelling water when it gets hot outside. Said that the Meadows Water Company always had to come out and open a valve to flush the system out every year. She said to call her for the location of the valve. Her phone number is 425-1047. Wants it flushed because they are getting bad smelling water again. tlc	Flush Hydrant (M)	7/17/2008	Public Works	7/16/2008	Rick House	Meadows Public Service Area	Flushed. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/17/2008@09:58a Original request date/time: 7/17/2008@09:44a	7/18/2008	Water	0
31	Yes	7/17/2008	City Hall	Completed	High	960 N Farm Rd 89 - Smelly water since Sunday July 13-really bad today, please flush line. Melissa Lingle 459-0924	Flush Hydrant (M)	7/17/2008	Public Works	7/17/2008	Public Works	960 N Farm Rd 89	Flushed on Hickory and Spruce St., closest hydrants to address. Rick House	WO from Maintenance Request	Public Works	Requested by: Pat Zimdars Contact info: pdtech@cityofwillard.org Department: Public Works Request type: Complaint Converted from request to WO: 7/17/2008@08:07a Original request date/time: 7/17/2008@08:05a	7/18/2008	Complaint	0
30	Yes	7/16/2008	City Hall	Completed	High	7301 Farm Rd 94 - Fixed water leak at this address/left a big mess Heidi Carr, resident of this address requesting clean up		7/16/2008	Public Works	7/16/2008	Public Works	7301 Farm Rd 94	Complete d. Water Leak Fixed. Rick House	WO from Maintenance Request	Public Works	Requested by: Pat Zimdars Contact info: acctclerk@cityofwillard.org Department: Public Works Request type: Clean up your mess Converted from request to WO: 7/16/2008@12:00p Original request date/time: 7/16/2008@11:03a	7/30/2008	Other	0
29	Yes	7/16/2008	City Hall	Completed	Medium	101 Langston St. - Dennis Horne, sewer drains slow, owner wants to know if his house is hooked up to sanitary sewer or if he is on septic.	Sewer Line (W)	7/16/2008	Public Works	8/1/2008	Public Works	101 Langston St.	House is not connected to city sewer.	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: develop@cityofwillard.org Department: Public Works Request type: Wastewater Converted from request to WO: 7/16/2008@09:30a Original request date/time: 7/16/2008@08:49a	7/18/2008	Wastewater	0
28	Yes	7/16/2008	City Hall	Completed	Medium	Caller stated that their was a lot of asphalt on the roadway near the quarry where the asphalt trucks have been pulling out. Wanted the City to take care of the clean up.		7/16/2008	Public Works	7/21/2008	Public Works	Willard Public Service Area	Done. MODOT grinding 150 from 44 to FR 123, in progress. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Street Maintenance Converted from request to WO: 7/16/2008@09:29a Original request date/time: 7/16/2008@08:53a	7/23/2008	Street Maintenance	0

27	Yes	7/15/2008	Public Works	Completed	Medium	LISA KILDEA AT 303 E. KIME CALLED TO COMPLAIN ABOUT THE BAD SMELL IN THEIR WATER. WOULD LIKE TO HAVE THE LINE FLUSHED TO SEE IF THAT HELPS.	Flush Hydrant (W)	7/15/2008	Public Works	Willard Public Service Area	Flushed Hydrant. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/15/2008@03:10p Original request date/time: 7/15/2008@03:09p	7/15/2008	Water	0
26	Yes	7/15/2008	City Hall	Completed	High	Wayne Hodson at 104 New Melville called in about a sewer odor coming from the manhole near his house. Would like someone to come and check it out. Please give him a call at 742-3992. Contacted Rick House about this problem and he said he would call Mr. Hodson. tlc	Public Works	7/15/2008	Public Works	Willard Public Service Area	Customer has called again on this issue. Please investigate further and speak with customer. 7/22/08 - Inspected manhole at address. Could not find issue. Spoke with homeowner to call again if issue persists.	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/15/2008@08:36a Original request date/time: 7/15/2008@08:35a	7/15/2008	Other (describe below)	0
25	Yes	7/14/2008	City Hall	Completed	High	Very bad Smell/Taste in water. Please flush lines. 4008 Haven st. Reported last week by Linda Williams, problem has gotten worse since then.	Flush Hydrant (M)	7/14/2008	Public Works	Meadows Public Service Area	Hydrant flushed. Rick House	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: publicworks@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 7/14/2008@01:37p Original request date/time: 7/14/2008@01:29p	7/15/2008	Water Quality	0
24	Yes	7/14/2008	City Hall	Completed	High	yellow water @ 305 pershing. Please flush lines.	Flush Hydrant (W)	7/14/2008	Public Works	Willard Public Service Area	Hydrant flushed. Rick House	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: publicworks@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 7/14/2008@01:00p Original request date/time: 7/14/2008@12:59p	7/15/2008	Water Quality	0

23	Yes	7/14/2008	City Hall	Completed	Medium	horrible smell/taste in water @ 6909 w cactus. please flush lines.	Flush Hydrant (M)	7/14/2008	Public Works	7/14/2008	Public Works	Meadows Public Service Area	Flushed hydrant at Ash/Cactus Rick House	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: publicworks@cityofwillard.org Department: Public Works Request type: Water Quality Converted from request to WO: 7/14/2008@12:49p Original request date/time: 7/14/2008@12:48p	7/16/2008	Water Quality	0
22	Yes	7/14/2008	City Hall	Completed	Medium	Rodney Poe @ 8182 W FARM ROAD 124 believes there may be a water leak near his home. says that there is a constant flow of water in front of the house even when there has not been any rain for days.	UNK Water Line (M)	7/14/2008	Public Works	7/16/2008	Public Works	Meadows Public Service Area	Done. No details available. Rick House	WO from Maintenance Request	Public Works	Requested by: Tyler Garrett Contact info: publicworks@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/14/2008@09:55a Original request date/time: 7/14/2008@09:51a	7/15/2008	Water	0
20	Yes	7/11/2008	City Hall	Completed	High	grates need to be installed on the ends of the stormwater pipe in Augusta Heights Sub phase 3		7/11/2008	Public Works	7/14/2008	Public Works	Willard Public Service Area	Grates Installed. Rick House	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: develop@cityofwillard.org Department: Public Works Request type: Stormwater Converted from request to WO: 7/11/2008@03:56p Original request date/time: 7/11/2008@03:50p	7/23/2008	Stormwater	0
19	Yes	7/11/2008	City Hall	Completed	Medium	Whistle at end of drive way is bent @ 103 langston, causing problems with drainage. please fix. Also has concerns wit the way the ditch was dug out around mail box. Call melissa marrow foe explanation. 417-496-2856		7/11/2008	Public Works	7/21/2008	Public Works	Willard Public Service Area	Completed.	WO from Maintenance Request	Public Works	Requested by: Tamil Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/11/2008@01:44p Original request date/time: 7/11/2008@01:37p	7/16/2008	Other (describe below)	0
18	Yes	7/11/2008	City Hall	Completed	High	Right of Way along 103 Robberson needs mowed		7/11/2008	Public Works	7/16/2008	Public Works	Willard Public Service Area		WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: develop@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/11/2008@11:43a Original request date/time: 7/11/2008@11:16a	7/15/2008	Grounds Maintenance	0

17	Yes	7/11/2008	City Hall	Completed	Low	106 Southview Debbie Trammell would like the drainage ditch behind and beside her house cleaned out. Charlie told her on June 11, 2008 that they would work on it when it got dry. Debbie Trammell's telephone number is 773-7247.	7/11/2008	Public Works	7/30/2008	Public Works	Willard Public Service Area	Ditch beside and behind the house has been cleaned, cut, and sprayed with weed killer. Amy Shell	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/11/2008@10:56a Original request date/time: 7/11/2008@10:56a	7/30/2008	Grounds Maintenance	0
16	Yes	7/11/2008	City Hall	Completed	Low	Sidewalk on Willey Street between Farmer Street and the City Park. Low hanging branches over sidewalk make it difficult and unsafe for children to ride bikes to park.	7/11/2008	Public Works	7/21/2008	Public Works	Willard Public Service Area	Completed.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/11/2008@10:29a Original request date/time: 7/11/2008@10:28a	7/15/2008	Grounds Maintenance	0
15	Yes	7/11/2008	City Hall	Completed	Attention as available	7566 W. Farm Road 68 Carla Long would like the temporary water line be replaced with a permanent line. 866-2372, extension 2248 from 8-4. Entered by KG	7/11/2008	Public Works	7/16/2008	Public Works	Willard Public Service Area	Randy Brown confirms this is taken care of.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/11/2008@10:17a Original request date/time: 7/11/2008@10:10a	7/30/2008	Water	0
14	Yes	7/11/2008	City Hall	Completed	Medium	At the intersection of Jackson Street and Arrowhead, looking west, there are trees blocking the view and you can't see traffic safely. Tim Montgomery requests that it is trimmed.	7/11/2008	Public Works	7/14/2008	Rick House	Willard Public Service Area	Trees Trimmed. Rick House	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 7/11/2008@10:16a Original request date/time: 7/11/2008@10:12a	7/16/2008	Comment, Complaint, or Qu	0
13	Yes	7/11/2008	City Hall	Completed	Low	Police Department: 795 Hughes Road There is standing water on the east side of the police department. Whistle is plugged? KG	7/11/2008	Public Works	7/14/2008	Public Works	Willard Public Service Area	No whistle.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Stormwater Converted from request to WO: 7/11/2008@10:09a Original request date/time: 7/11/2008@10:07a	7/14/2008	Stormwater	0

12	Yes	7/11/2008	City Hall	Completed	High	Open manhole in field directly down from Willow Lane (deadend street). Citizen stated that it looked like it was broken by a big mower. Called Rick House on 7-7-08. KB Entered by KG	Manhole Cover (W)	7/11/2008	Public Works	7/8/2008	Rick House	Willard Public Service Area	Installed riser on manhole, new rammed, and new frame for manhole cover.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/11/2008@10:07a Original request date/time: 7/11/2008@09:59a	7/16/2008	Water	0
11	Yes	7/11/2008	City Hall	Completed	Low	There are limbs on the south side of Jackson Street, just east of the tree that have been there for months. Please remove if separate from tree. If not, then please advise if a letter needs to be sent to home owner. KG		7/11/2008	Public Works	7/21/2008	Public Works	Willard Public Service Area	Completed.	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/11/2008@10:03a Original request date/time: 7/11/2008@10:02a	7/14/2008	Other (describe below)	0
10	Yes	7/11/2008	City Hall	Completed	Medium	Please spray the hinges at the Recycle Center with WD40. The doors on the recycle bins are hard to open.		7/11/2008	Public Works	7/14/2008	Public Works	Willard Public Service Area	Completed by Randy Brown	WO from Maintenance Request	Public Works	Requested by: Kate Gould Contact info: commrel@cityofwillard.org Department: Public Works Request type: Other (describe below) Converted from request to WO: 7/11/2008@09:55a Original request date/time: 7/11/2008@09:55a	7/11/2008	Other (describe below)	0
9	Yes	7/11/2008	City Hall	Completed	Medium	RENEE WADE AT 704 HWY AB CALLED IN TO COMPLAIN ABOUT HER GRASS BEING DEAD. PUBLIC WORKS DID SOME WORK IN HER YARD LAST WEEK AND IT KILLED HER GRASS. SHE IS UPSET AND WOULD LIKE TO TALK TO SOMEONE ABOUT THIS PROBLEM. HER PHONE NUMBER IS 840-5031. TLC		7/11/2008	Public Works	7/11/2008	Public Works	Willard Public Service Area	Issue caused by ICON Sewer Relining work truck. Told homeowner that we would fix the problem as soon as possible. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/11/2008@08:44a Original request date/time: 7/11/2008@08:43a	8/29/2008	Grounds Maintenance	0

8	Yes	7/10/2008	City Hall	Completed	Emergency	Customer at 807 BARWICK HAS A WATER LEAK IN HIS FRONT YARD. LOCATED IN FRONT OF HIS BLUE SPRUCE TREE. CUSTOMER WAS CONCERNED ABOUT THE TREE BEING DAMAGED IF LEAK IS FIXED. PLEASE CALL GERALD JORDAN AT 353-5697 TLC		7/10/2008	Public Works	7/16/2008	Rick House	Willard Public Service Area	Complete d. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Water Converted from request to WO: 7/10/2008@04:17p Original request date/time: 7/10/2008@03:28p	7/11/2008	Water	0
7	Yes	7/10/2008	City Hall	Completed	High	Grand Prairie, and Langston, existing stormwater pipes need the ends cleaned out and the Ditchline needs mowed short, all the way out on state ROW		7/10/2008	Public Works	7/25/2008	Public Works	Willard Public Service Area	Replaced Storm Pipes	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: develop@cityofwillard.org Department: Public Works Request type: Stormwater Converted from request to WO: 7/10/2008@11:20a Original request date/time: 7/10/2008@11:19a	7/17/2008	Stormwater	0
6	Yes	7/10/2008	City Hall	Completed	Attention as available	LUCILLE MURRAY REQUESTED THAT THE GRASS AND WEEDS BEHIND CITY HALL BE WEED EAT AND UP TO CODE ACCORDING TO OUR OWN CITY ORDINANCE. TLC		7/10/2008	Public Works	7/14/2008	Public Works	Willard Public Service Area	Faxed to Parks Department on 11 JUL 08 for action by Park Maintenance Crew. 7/14 Done by PWC. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: recep@cityofwillard.org Department: Public Works Request type: Grounds Maintenance Converted from request to WO: 7/10/2008@10:58a Original request date/time: 7/10/2008@10:57a	7/14/2008	Grounds Maintenance	0
5	Yes	7/10/2008	City Hall	Completed	High	South end of Haven St., owner states that ice storm broke of yard hydrant, so the dead end waterline cant be flushed, please replace broken hydrant and flush line		7/10/2008	Public Works	7/15/2008	Public Works	Meadows Public Service Area	Water crew installed frost-free hydrant. Rick House	WO from Maintenance Request	Public Works	Requested by: Randy Brown Contact info: develop@cityofwillard.org Department: Public Works Request type: Comment, Complaint, or Qu Converted from request to WO: 7/10/2008@08:32a Original request date/time: 7/10/2008@08:31a	7/17/2008	Comment, Complaint, or Qu	0
2	Yes	7/9/2008	City Hall	Completed	High	CUSTOMER STATED THAT SHE HAS BEEN HAVING SEWER PROBLEMS. IT IS COMING UP IN HER SHOWER DRAIN AND WASHING MACHINE. WOULD LIKE PUBLIC WORKS DEPARTMENT TO COME OUT AND TAKE A LOOK. TLC		7/9/2008	Public Works	7/10/2008		Willard Public Service Area	Determined that cause lies with homeowner. Rick House	WO from Maintenance Request	Public Works	Requested by: Tami Cobb Contact info: 742-3033 Department: Public Works Request type: Wastewater Converted from request to WO: 7/9/2008@11:45a Original request date/time: 7/9/2008@11:45a	7/10/2008	Wastewater	0